2012 NATIONAL CONFERENCE ON DIALOGUE & DELIBERATION

Seattle, WA • October 12-14, 2012
### Quick Schedule & Guidebook Contents

#### FRIDAY

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<tr>
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<th>Activity</th>
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<tbody>
<tr>
<td>8:00 - 9:45 am</td>
<td><strong>REGISTRATION</strong> <em>(3rd Floor Atrium)</em>&lt;br&gt;Check in, grab a bite to eat, and get your name tag and goodie bag.</td>
</tr>
<tr>
<td>10:00 - 12:30 pm</td>
<td><strong>OPENING SESSION</strong> <em>(Ballroom)</em>&lt;br&gt;“Framing &amp; Welcome” featuring Eric Liu and Martha McCoy</td>
</tr>
<tr>
<td>12:30 - 2:00 pm</td>
<td><strong>LUNCH</strong> <em>(Ballroom)</em></td>
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<tr>
<td>2:00 - 4:00 pm</td>
<td><strong>WORKSHOPS</strong> <em>(Breakout Rooms)</em></td>
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<tr>
<td>4:00 - 4:30 pm</td>
<td><strong>BREAK</strong></td>
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<tr>
<td>4:30 - 6:00 pm</td>
<td><strong>D&amp;D SHOWCASE and RECEPTION</strong> <em>(Ballroom)</em>&lt;br&gt;Explore over two dozen programs and do some more networking. Snacks served.</td>
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<tr>
<td>6:00 pm on</td>
<td><strong>EVENING</strong>&lt;br&gt;Dinner on your own.</td>
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#### SATURDAY

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<tr>
<td>9:00 - 10:30 am</td>
<td><strong>WORKSHOPS</strong> <em>(Breakout Rooms)</em></td>
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<tr>
<td>10:30 - 11:00 am</td>
<td><strong>BREAK</strong></td>
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<tr>
<td>11:00 - 12:30 pm</td>
<td><strong>WORKSHOPS</strong> <em>(Breakout Rooms)</em></td>
</tr>
<tr>
<td>12:30 - 3:30 pm</td>
<td><strong>LUNCH and AFTERNOON PLENARY</strong> <em>(Ballroom)</em>&lt;br&gt;“Harvesting &amp; Looking Forward” featuring Carolyn Lukensmeyer and Pete Peterson</td>
</tr>
<tr>
<td>3:30 - 4:00 pm</td>
<td><strong>BREAK</strong></td>
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<tr>
<td>4:00 - 6:00 pm</td>
<td><strong>WORKING SESSIONS and FIELD TRIPS</strong>&lt;br&gt;Attend a working session, propose your own or participate in a field trip.</td>
</tr>
<tr>
<td>6:00 pm on</td>
<td><strong>EVENING</strong>&lt;br&gt;Dinner on your own.</td>
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<td><strong>WORKSHOPS</strong> <em>(Breakout Rooms)</em></td>
</tr>
<tr>
<td>12:30 - 3:30 pm</td>
<td><strong>LUNCH and CLOSING PLENARY</strong> <em>(Ballroom)</em>&lt;br&gt;“Action Planning &amp; Closing” featuring John Gastil and Fran Korten</td>
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Welcome to NCDD Seattle!

This is NCDD’s fifth national conference, and this year we’re celebrating our 10th anniversary as a Coalition. In 2002, sixty leaders in this still-emerging field worked together to convene the first National Conference on Dialogue & Deliberation. Our first event drew 225 civic leaders and innovators who were thrilled to be learning from each other’s successes and approaches, developing relationships with new colleagues, and forging new paths for our collective work together.

Our national conferences bring together hundreds of the most active, thoughtful, and influential people in public engagement and group process work, and we are excited that you are one of them this year as we come together in Seattle!

At NCDD events, we focus on providing opportunities for you to network with colleagues, learn about the latest innovations in dialogue, deliberation and public engagement, talk to our community’s leaders, and explore key challenges in our field together – all while using the highly collaborative tools we’ve been advocating for 10 years. We believe this conference provides a particularly important opportunity for attendees and for our field.

Our convening question for NCDD Seattle is:

“How can we build a more robust civic infrastructure in our practice, our communities and our country?”

Our hope is that this theme takes us to a deeper level of discourse and inspires us to begin making real progress together on one of our field’s greatest challenges.

Dialogue and deliberation are powerful communication processes that help people bridge gaps, understand and tackle complex issues, resolve conflicts, influence policy, and make better decisions. We talk a lot about our methodologies, and about how they lead to outcomes like citizen action and policy change. This year, we’re focusing in on the bigger picture of our work – how we all contribute to creating the underlyng structure needed to enable people to come together to address their challenges effectively (which is what we mean when we use the term “civic infrastructure”). How are we each creating this infrastructure, how are we building on what each other creates, and what can we do together that we just don’t have the capacity to do on our own?

To help inspire you to think about these questions, we’re excited to be running a unique awards program in conjunction with the conference, and invite all of you to participate. The NCDD Catalyst Awards are two $10,000 awards for collaborative projects that launch our field forward in two critical areas: civic infrastructure and political bridge building. Groups will form and hone their ideas at the conference and online at CivicEvolution.org.

NCDD relies on the commitment and contributions of members of our community to do our work, and this conference is no exception. We are grateful to all of our planning team members, sponsors, partners, presenters, scholarship fund donors, field trip hosts, and all others playing small and large roles in helping us pull off this great event. Many people and organizations have devoted considerable energy to making this a successful gathering, and we thank all of you for your contributions.

Spending three days with some of the most amazing people in our field and exploring together how we can shape the future of this important movement — there's nothing quite like it! We encourage you to participate fully and enjoy yourself thoroughly.

- Sandy Heierbacher, NCDD Director
and the entire 2012 NCDD Planning Team

Introducing Your Emcees

We’re thrilled to have two great NCDD members serving as our conference Emcees for NCDD Seattle, providing you with familiar faces throughout the event, introducing presenters, making announcements and helping us transition between activities. John Gastil is the Head of the Department of Communication Arts and Sciences at Penn State University. Susanna Haas Lyons is a public engagement specialist, an AmericaSpeaks senior network associate, and a new mom (baby Judah is our youngest attendee!).

John Gastil
Conference Co-Emcee
Penn State University

Susanna Haas-Lyons
Conference Co-Emcee
Public Engagement Specialist
Greetings,

On behalf of the people and City of Seattle, it is a pleasure to welcome you to the National Coalition for Dialogue and Deliberation 2012 Conference. We are proud to be hosting a conference that brings together present and future leaders in public engagement, conflict resolution, and community building.

In recent years the City of Seattle has worked hard to become a leader in public engagement and community relationships. In an effort to create a more open government, we've held frequent neighborhood town halls, increased direct communication with the public via internet services, and hosted summits and workshops where community members can come together and help solve the city’s biggest challenges.

Seattle is especially proud of the massive amount of data from various city departments that we've made available and accessible to the public—everything from crime data to the locations of every heritage tree in the city. We’ve encouraged everyone from individual citizens to startup businesses to use and analyze our data, which often results in new and exciting discoveries.

We are proud to host the NCDD conference this year, and know that the next few days will provide a wealth of discussions and ideas that will jumpstart the next generation of citizen engagement.

Thank you for being a part of this important conference. Best wishes for a great – and inspiring – weekend!

Sincerely,

Michael McGinn
Mayor of Seattle
Core Planning Team Members

**Sandy Heierbacher**  
Conference Director  
National Coalition for Dialogue & Deliberation

**Polly Riddims**  
Logistics Manager  
Fusion Partnerships, Inc.

**Barbara Simonetti**  
Design Team Advisor  
Meetings That Matter

**Marla Crockett**  
NCDD Board Chair  
Freelance writer/editor/consultant

**Courtney Breese**  
Conference Manager  
Massachusetts Office of Public Collaboration

**Carolina Johnson**  
Seattle Team Leader  
University of Washington

**Roshan Bliss**  
On-Site Volunteer Coordinator  
University of Denver Conflict Resolution Institute

**Andy Fluke**  
NCDD Creative Director  
National Coalition for Dialogue & Deliberation

Additional Planning Team Members

**Diane Miller**  
Civic Collaboration

**John Backman**  
The Dialogue Venture

**Daniel Clark**  
AmericaSpeaks

**Susan Stuart Clark**  
Common Knowledge Group

**Susan Haas Lyons**  
Public Engagement Specialist

**Susan Partnow**  
Partnow Communications

**Tyrone Reitman**  
Healthy Democracy

**John Spady**  
Community Forums Network

**Sue Woehrlin**  
Antioch University Seattle

**Stephanie Blucker**  
Content Manager, Allyis

**M. Anne Brooks**  
Brooks & Associates

**Mary Gelinas**  
Cascadia Center for Leadership

**Cheryl Honey**  
Community Weaver

**John Inman**  
Fielding Graduate University

**Ellen Knutson**  
Center for Civic Engagement, Northwestern University

**Tsubasa Koga**  
University of British Columbia

**Dick LaFever**  
Crossroads Leadership Institute

**Greg Mowat**  
GTM Transformations LLC

**Merri Ann Osborne**  
King County Dispute Resolution Center

**Jon Ramer**  
Compassionate Seattle

**Loring Resler**  
Ohio State

**Sheryl Shapiro**  
Community Advisory Committees, Seattle Public Utilities
Leading organizations in the dialogue and deliberation community have really come out to support the 2012 National Conference on Dialogue & Deliberation, and we are grateful for their generous support. Over twice as many movers-and-shakers in our field signed on to support this year’s conference than our last national conference in 2008 – and we expanded the size of this guidebook significantly to accommodate their messages to you!

*NCDD sends its heartfelt thanks to the organizations on this page. We couldn’t do it without you.*

### All-Star Sponsors

- **Community Forums Network**  
  www.communityforumsnetwork.org

- **Healthy Democracy**  
  healthydemocracyfund.org

### Co-Sponsors

- **AmericaSpeaks**  
  www.americaspeaks.org

- **Phil Neisser & Jacob Hess**  
  www.political-dialogue.com

- **E-Democracy.org**  
  www.e-democracy.org

- **Orton Family Foundation**  
  www.orton.org

- **Institute for Civic Discourse and Democracy at Kansas State University**  
  www.icdd.k-state.edu

- **Intellitics, Inc.**  
  www.intellitics.com

- **Inclusive and Engaged Leadership Certificate Program of the University of Wisconsin-Extension**  
  www.piel.wisconsin.edu/index.aspx

- **The Interactivity Foundation**  
  www.interactivityfoundation.org

- **Davenport Institute for Public Engagement and Civic Leadership**  
  www.publicpolicy.pepperdine.edu/davenport-institute

- **Public Conversations Project**  
  www.publicconversations.org

- **Democrasoft**  
  www.democrasoft.com

- **Massachusetts Office of Public Collaboration**  
  www.mopc.umb.edu

- **CivicEvolution**  
  www.civicevolution.org

- **CMM Institute for Personal and Social Innovation**  
  www.cmminstitute.net

### Partners

- **Active Voice**  
  www.activevoice.net

- **League of Extraordinary Trainers**  
  www.extraordinarytrainers.com

- **Public Agenda**  
  www.publicagenda.org

- **Institute for Local Government**  
  www.ca-ilg.org/public-engagement

- **William D. Ruckelshaus Center**  
  www.ruckelshauscenter.wsu.edu

- **PMLINK 360**  
  www.pmlink360.com

- **Everyday Democracy**  

- **SIT Graduate Institute**  
  www.sit.edu/graduate

- **GTM Transformations**  
  www.linkedin.com/in/gregtmowat

- **MindMixer**  
  www.mindmixer.com
Community Partners

Thank you to our local partners, who supported the conference through their endorsement and communication efforts.

The Center for Ethical Leadership
www.ethicalleadership.org

City of Tacoma
www.cityoftacoma.org

Family Support Network
www.familynetwork.org

William Factory Small Business Incubator
www.williamfactory.com

Yes! Magazine
www.yesmagazine.org

University of Washington Center for Communication & Civic Engagement
www.ccce.com.washington.edu

Seattle City Club
www.seattlecityclub.org

Leadership Tomorrow
www.leadershiptomorrowseattle.org

The Seattle Foundation
www.seattlefoundation.org

Dispute Resolution Center of King County
www.kcdrc.org

Antioch University Seattle’s Social Engagement Initiative and Center for Creative Change
www.antiochseattle.edu

Contributors to the Conference Scholarship Fund

This year’s conference scholarships were funded entirely through the generosity of individual members of the NCDD community. These members made donations to the scholarship fund, in addition to several kind souls who wished to remain anonymous.

**Contributed $250 or more**

John Spady
Laura Chasin
Peggy Holman
Diane Miller
Greg Mowat
Harold Saunders
Michael Shannon
Landon Shultz
Sandy Heierbacher
Andy Fluke

**Contributed $100**

Tom Atlee
Tim Bonnemann
Christine Chopyak
Susan Clark
Susan Stuart Clark
Kaliya Hamlin
Roger Harrison
Mike Huggins
Caroline Lee
Bruce Mallory

Cherry Muse
Craig Paterson
William Potapchuk
Jim Snow
John Steiner
Jeff Weissglass
Linda Welsh
Sue Woehrlin

**Contributed $50**

John Backman
Courtney Breese
Christopher Bui
Archon Fung
Mary Gelinas
Chris Heuer
Kate Howard
Sen. Les Ihara
Ruthy Kohorn Rosenberg
Patrick Scully
Philip Thomas
Vicki Totten
David Witzel

**Contributed $25**

Myles Alexander
Laurie Bezold
Joan Binkow
Stephan Gilchrist
Tamra Pearson d’Estree
Tobin Quereau
Vicenç Rullan
Friday 4:30-6:00pm

Have some snacks and stroll around the ballroom, talking with a couple dozen presenters stationed around the room who are excited to tell you about a tool, concept, or project they’re working on. Showcase presenters will have posters on display and materials to give you. This is a great chance to meet some movers-and-shakers in D&D, learn what’s new in the field, and do some more networking!

21st Century Agoras for Civic Innovation
Peter Jones, Dialogic Design International

Civic Reflection
Adam Davis, Center for Civic Reflection

Community Weaving
Cheryl Honey, Community Weaving

ConsiderIt: A Platform for Public Deliberation
Jessica Jones, Seattle CityClub
Travis Kriplean, University of Washington, Seattle
Caterina Rost, University of Washington, Seattle

Democracy Lab
Mark Frischmuth, DemocracyLab

Dialogue Gap
Peter A. Nixon, Potential Dialogue

e-Liberate
Douglas Schuler, Evergreen State College / Public Sphere Project

Engaging Across Difference Through Cultural Awareness
Beth Hoke, Sharon Pluralism Network

Every Voice Engaged
Steve Dodds, Every Voice Engaged

Evolition Decisions Inc.
Kathryn Thomson, Evolition Decisions Inc.
John Dowler, PublicForums

Food Matters: Citizen Panel on Food and Agriculture
Janet D. Fiero, Ph.D., AmericaSpeaks

Global Dialogues Project
Kimberly King, One Island Institute for Social Innovation and Creative Partnership

Heart Governance: Embodying the New Social Contract
Dr. Franca Baroni, Cor Publicum

Inspiring Action with the Emerging Issues Commons
Adam Brueggemann, Institute for Emerging Issues
John Coggin, Institute for Emerging Issues

Learning From & Conducting Engagement Experiments
Lisa PytlikZillig, University of Nebraska Public Policy Center
Alan Tomkins, University of Nebraska Public Policy Center

Living Room Conversations
Amanda Kathryn Roman, LivingRoomConversations.org
Joan Blades, LivingRoomConversations.org

MindMixer
Steve Haycock, MindMixer

National Issues Forums
Ellen Knutson, Kettering Foundation

PMLINK360
Steve Artis, PMLINK360

Reclaim November
Kyle Bozentko, Jefferson Action

Seattle Heart Map
Jon Ramer, Compassionate Seattle

Strategic Planning as a Framework for Deliberative Democracy
Jon Poland, Crowdery

The Games People Play
Chari-Lynn Koppel

The Institute for Civility in Government
Cassandra Dahnke, Institute for Civility in Government

Tools to Support Social Deliberative Skills in Online Dialogue
Tom Murray, University of Massachusetts, Amherst

What About Public Wisdom?
Tom Atlee, Co-Intelligence Institute

Women of Wisdom
Kris Steinnes, Krysalis Leadership
Day 1: Framing & Welcoming

Friday, October 12, 10am to 12:30pm, Ballroom

In this inspirational and welcoming plenary session led by emcees John Gastil and Susanna Haas Lyons, we’ll use creative ways to help you see who’s in the room and do some initial networking using the Group Works card deck. NCDD director Sandy Heierbacher will welcome you to the event, give you a sense of the flow and goals of the conference, and share her unique perspective on why this year’s conference theme is critically important to the future of our field and the future of our society.

Speakers Eric Liu and Martha McCoy will help us explore exciting trends in the broader movement for democratic participation and change, and think about where we may be headed in terms of community capacity to address emerging challenges.

In celebration of our 10 year anniversary as a Coalition, our first plenary will feature highlights of our journey as a field and a community of practice. We’ll look at the conference theme — building strong civic infrastructure and capacity in order to equip communities with the tools they need to thrive over the long term — and Peggy Holman and Susan Partnow will lead us in an Appreciative Inquiry process to help you get a sense of what the theme means to you and other attendees, and how you’d like to be part of further developing civic infrastructure in your community, in our country, and in our field.

About keypad polling...

Keypads are audience response devices that look like little calculators or remote controls. They are used to collect opinions, allowing audience members to interact with presentations, give feedback, and become more engaged in large-group settings. Keypads are often used as an added element in large-group deliberation and dialogue events. We’re using Turning Point keypads at the conference, but there are other kinds including cell phone apps like Poll Everywhere that allow you to poll audiences without using keypads. Thank you to Martin Carcasson & Daniel Clark for lending us their keypads for the conference!

Featured Speakers...

ERIC LIU
Eric Liu is an author, educator, and civic entrepreneur. Eric is founder of the Guiding Lights Network, which promotes and teaches the art of creative citizenship. His books include the national bestsellers The Gardens of Democracy and The True Patriot, both co-authored with Nick Hanauer; The Accidental Asian, a New York Times Notable Book; Guiding Lights, the Official Book of National Mentoring Month; and Imagination First, co-authored with Scott Noppe-Brandon. Eric served as a White House speechwriter for President Bill Clinton and later as the President’s deputy domestic policy adviser. After the White House, he was an executive at the digital media company RealNetworks. He is currently a Fellow at the Center For Social Cohesion at Arizona State University. A graduate of Yale College and Harvard Law School, he lives in Seattle where he teaches at the University of Washington and serves on numerous nonprofit and civic boards.

MARTHA MCCOY
For more than 20 years, Martha McCoy has made landmark contributions to the fields of deliberative democracy, community problem solving, and racial justice. Under her leadership, Everyday Democracy—a national organization that excels at helping local communities build capacity for dialogue—has become a distinguished leader in all three fields. She helped take Everyday Democracy (founded as the Study Circles Resource Center in 1991) from a small, start-up organization to its current strength, with 13 full-time staff members, associates across the country, and a network of hundreds of communities. Under her direction, Everyday Democracy is at the leading edge of connecting public dialogue to collective action and democratic governance, and of keeping race and inclusion at the forefront of practices to strengthen democracy.
In today’s large-group session, we’ll use small group dialogue and graphic recording to harvest what we’re discovering so far about strengthening communities’ capacity to work together toward shared goals, and identify key challenges and opportunities for building civic infrastructure.

For inspiration and ideas, we’ll hear from speakers Pete Peterson and Carolyn Lukensmeyer. Pete will focus on what he’s learned about building civic infrastructure at the state and local level, and Carolyn will share her vision of what a national infrastructure to support democratic participation would look like. Following the presentations, with the help of a panel of practitioners, together we will look at the greatest obstacles to and opportunities for moving forward as a field.

According to visualpractitioner.org, graphic facilitators use visual methods to assist learning and communication between groups and individuals. Graphic facilitators tap into the power of ‘visual thinking’—they literally draw information out of people, functioning as facilitators and scribes to get the wisdom of groups into a tangible form. Graphic facilitation has always been a feature of NCDD’s national conferences, and this year we are integrating graphic facilitation into our design in a variety of ways. We are grateful to all 9 members of this year’s graphic facilitation team!

**CAROLYN LUKENSMEYER**

The founder and former president of AmericaSpeaks, Dr. Carolyn J. Lukensmeyer is currently the Executive Director of the National Institute for Civil Discourse at the University of Arizona. Under her leadership, AmericaSpeaks earned a national reputation as a leader in the field of deliberative democracy and democratic renewal, winning two awards from the International Association for Public Participation (2001 and 2003), as well as the Organization Development Network’s Sharing the Wealth Award (2006) and a Housing and Urban Development (HUD) award for best practices. Prior to founding AmericaSpeaks, Carolyn served as Consultant to the White House Chief of Staff, working on internal management issues and government-wide reform. She was also the Deputy Project Director for Management of the National Performance Review (NPR), Vice President Al Gore’s reinventing government task force.

**PETE PETERSON**

Pete Peterson was the first Executive Director of Common Sense California (now the Davenport Institute for Public Engagement and Civic Leadership at Pepperdine University), an organization that promotes and supports citizen engagement as a way of producing more creative policy decisions and better citizens. His annual Citizen Engagement Grant Program provided more than $200,000 in two years to municipalities and school districts across California, several of which invited him to consult on their participatory planning and budgeting projects. He co-created and currently co-facilitates the training seminar “Leadership Through Civic Engagement,” which has reached more than 350 California leaders and public officials. Pete has written extensively on public engagement for an array of print and online journals. He was a public affairs fellow at The Hoover Institution in 2006.

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**Our Graphic Facilitation Team...**

According to visualpractitioner.org, graphic facilitators use visual methods to assist learning and communication between groups and individuals. Graphic facilitators tap into the power of ‘visual thinking’—they literally draw information out of people, functioning as facilitators and scribes to get the wisdom of groups into a tangible form. Graphic facilitation has always been a feature of NCDD’s national conferences, and this year we are integrating graphic facilitation into our design in a variety of ways. We are grateful to all 9 members of this year’s graphic facilitation team!

Timothy Corey (ColibriFacilitation.com) • Anne Mann (annemannstudio.com) • Patricia Kambitsch (playthink.com)
Karina Mullen (naturalvisionfacilitation.com) • Nancy White (fullcirc.com) • Anna Ulanova (www.swim.ly)
Catherine Bachy (catherinebachy.com) • Anne Jess (TheDoodleBiz.com) • Claire Bronson (www.c2bdesign.com)
Day 3: Action Planning & Closing

Sunday, October 14, 2pm to 3:30pm, Ballroom

In our final large group gathering, we will reflect on what we have learned and identify key priorities and strategies for moving forward in our individual practices, our communities, and as a community of practice. As part of that conversation, we will also engage in lively presentations and discussions of potential Catalyst Awards projects – an initiative created to spark our network and get us thinking and collaborating in new ways on challenges that are too complex for any of us to solve on our own.

Fran Korten and conference co-Emcee John Gastil will share some of their reflections on the progress we have made and insights gained over the past three days. We will conclude with a final celebration of the work we have done together.

Featured Speakers...

JOHN GASTIL
John Gastil is Professor and Head of the Department of Communication Arts and Sciences at Pennsylvania State University. He received his Ph.D. in communication arts from the University of Wisconsin-Madison in 1994 and has worked at the University of New Mexico and the University of Washington. He specializes in political deliberation and group decision making, and his books include The Jury and Democracy (2010), The Group in Society (2010), Political Communication and Deliberation (2008), By Popular Demand (2000), Democracy in Small Groups (1993), and the co-edited volumes The Deliberative Democracy Handbook (2005) and Democracy in Motion (Oxford/Kettering, 2012). He has served as principal investigator of three large-scale research projects supported by The National Science Foundation—including the Jury and Democracy Project, which rediscovered the jury system as a valuable civic educational institution.

FRAN KORTEN
Fran Korten is the publisher of YES! Magazine, which is thriving even in the midst of the recession and the turmoil in the media world. She works to make the office culture at YES! “walk the talk” of the magazine's passion for justice, sustainability and compassion. She is devoted to helping people feel themselves to be agents of change in the unfolding drama of our time. Before joining YES! Magazine, Fran served as a grantmaker for 20 years in the Ford Foundation’s offices in Manila, Jakarta, and New York, where she supported community-based approaches to the sustainable use of land, trees, and water. She has a Ph.D. in Social Psychology from Stanford University and taught at the national university of Ethiopia and at Harvard University. She has edited several books including “Transforming a Bureaucracy,” and has authored numerous articles on peoples’ participation, community management of water and forests, and organizational change.

More about the NCDD Catalyst Awards...

We're excited to be offering two $10,000 awards for collaborative projects that launch our field forward in two areas: civic infrastructure and political bridge building. Although there will only be two Catalyst Award project winners, we hope to see more than two innovative projects launch through this process. NCDD members will propose, develop, and select the winning projects, and we have high hopes that our extraordinary Coalition of civic leaders and innovators will come up with some great projects! Learn more at www.ncdd.org/catalyst-awards and participate in the process at ncdd.civicevolution.org. The Civic Infrastructure award is funded by generous contributions from members of the NCDD Board of Directors. The Bridge Building award is funded by a donor advised fund called the Harrison Giveaway Fund.
**When Governments Listen: New Models for Public Engagement, Civic Infrastructure, and Slow Democracy**  
*Room: Azure*

Our collaborative, interactive session will share lessons learned in community and statewide deliberations in New Hampshire and selected other sites around the US, including the internationally recognized Portsmouth Listens. Concrete examples of community-based deliberation will focus on a wide range of public challenges including master planning, school reform, participatory budgeting, water use, and environmental sustainability. We will compare a range of deliberative models applied in small, medium, and large communities as well as at the state level. Central concepts in this session include “slow democracy,” community-based organizing and framing, talk-to-action, and participatory governance. Discussion guides, recruitment materials, and other resources will be made available.

Bruce L. Mallory and Michele Holt-Shannon  
New Hampshire Listens & University of New Hampshire

Susan Clark  
Co-author, Slow Democracy: Rediscovering Community, Bringing Decision Making Back Home

Jim Noucas  
Portsmouth Listens & New Hampshire Listens

Zach Powers and Kristen Treacy  
Pittsfield Youth Workshop & Pittsfield Listens

**Building Capacity for Making Wise Choices in Dialogue, Deliberation, and Public Engagement**  
*Room: Steel B*

As practitioners we are called upon to make wise choices about how to bring forms of dialogue, deliberation, and engagement into situations where they are most effective. In this interactive session we will introduce and work together with four “enablers” for building capacity in making wise choices: 1) Exploring and enriching the foundations that underpin our choices; 2) Learning through practice at multiple levels; 3) Learning relationally through deepening conversations; and 4) Engaging in ongoing critical self-reflection. These enablers are woven throughout the Dialogue, Deliberation, and Public Engagement Collaborative Certificate Program and serve to make our practices for choosing wisely more robust, systemic and sustainable.

Jan Elliott, PhD and Linda Blong, PhD  
Dialogue, Deliberation, and Public Engagement Certificate Program

**Demystifying Online/Offline Engagement**  
*Room: Cyan A • Great for Beginners*

This session is intended to explore the relationships, tensions and opportunities in the interplay between online and offline strategies for dialogue and civic engagement. Using exercises, case studies and best practices, this interactive workshop and its four experienced guides will seek to demystify online identity and engagement; draw deeper connections with all forms of dialogue and deliberation; and explore some of the high level considerations and trade-offs when assessing when to use online tools. Session participants will leave with not only a better understanding of how off- and online tools can work together, but also some tangible tools to help them begin integrating these approaches in their deliberative practices.

Yuri Artibise  
PlaceSpeak

Tim Bonnemann  
Intellitics, Inc.

Amanda Gibbs  
Public Assembly

Kaliya Hamlin  
Internet Identity Workshop

**The Art of Engagement: What is Journalism’s Role in a Civic Infrastructure?**  
*Room: Steel A*

The purpose of this session is to help journalists and practitioners of civic engagement explore how they might work together to improve the information health of communities. Journalism’s place in our civic ecosystem is changing. New models are emerging, such as WellCommons, in which community and journalism work together to create a healthier region in Lawrence and Douglas Counties, Kansas. During this session, we will highlight examples of journalism and engagement to spark a conversation in the room about what journalism and engagement – and a partnership between journalists and civic engagement practitioners – could look like in a robust civic infrastructure.

Peggy Holman  
Journalism that Matters

Mike Fancher  
Seattle Times (retired)

Jan Schaffer  
J-Lab
**Welcoming or Warning? Choosing Language that Opens or Closes Doors to Engagement**  
*Room: Cyan B • Great for Beginners*

What type of language invites community members of all backgrounds to attend a public dialogue — and to feel a part of the discussion and a part of the solution? What opens new narratives? What gets us stuck in old ones? What language creates inadvertent barriers to participation? Many organizations hoping to engage diverse publics are unaware of the subtle and not so subtle ways that the language of invitations, handouts and facilitation may discourage engagement. Together we will examine examples of professional and political jargon, modes of expression and hidden assumptions that can help or hinder participation of diverse community participants.

**Susan Stuart Clark**  
Common Knowledge

**Cheryl Honey**  
Community Weaving

**Jacob Hess**  
All of Life

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**Restorative Circles: Community-Based System to Engage Conflict, Generate Solutions, and Build Relationships**  
*Room: Cobalt • Great for Beginners*

Restorative Justice Systems using Restorative Circles (RC) enable groups to embrace conflict in a way that deepens connections, empowers all individuals, and builds strength of relationship by harnessing the generative wisdom and shared power of community. Developed in Brazil by Dominic Barter, this practice is used in organizations, schools, court systems, communities, workplaces, and families around the world. In this experiential session (with handouts), participants will learn: Stories and theory, including our work in Seattle and at the Women's Prison; Principles including shared power, transparency, voluntariness and inclusivity; Five preconditions to establish a Restorative Circle System; Basic framework: Precircle, Circle and Post-circle; Circle phases: shared meaning, self-responsibility, and agreed action.

**Susan Partnow** and **Andrea Brenneke**  
Compassionate Seattle-Restorative Circles

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**Group Works Cards: Applications**  
*Room: Ballroom A • Great for Beginners*

The Group Works deck is a creative synthesis of core wisdom in the field of facilitation and group convening, collaboratively distilled over several years by experienced practitioners from a variety of organizational backgrounds. Come learn how these pattern cards can be used by groups and individuals before, during, and after meetings and other events to generate more lively and productive group sessions. Participants will receive a color booklet with summary charts, suggested uses, and further resources.

**Tree Bressen**  
Group Pattern Language Project

**Sue Woehrlin**  
Antioch University Seattle

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**Building Civic Infrastructure Through Local Government**  
*Room: Ballroom B*

What can we learn from each other about building civic infrastructure? AmericaSpeaks worked with DC Mayor Williams’ administration for years to build a broad infrastructure on city budgeting. This infrastructure included dozens of neighborhood associations created for this effort, regular city-wide citizen summits, a large network of paid consultants and volunteers to support activities, and institutional support from the DC government in terms of significant staffing and direct policy links. This infrastructure mostly disappeared after Williams left office, but we are now working with the Gray administration, DC agencies, and other local governments on several short-term projects but with the long term goal of building a more lasting infrastructure. We don’t yet have a clear picture of what this might look like, but are keeping it as part of our intent. We would like to talk with others who have experience or interest in building lasting civic infrastructure through local government to share experiences and learnings.

**Steve Brigham** and **Daniel Clark**  
AmericaSpeaks
Saturday 9:00-10:30am

The Oregon Citizens Initiative Review and the Institutionalization of Deliberative Democracy
Room: Azure

This session will provide insight into how Healthy Democracy Oregon, in partnership with researchers at the University of Washington, created, evaluated, and institutionalized a new deliberative process to improve statewide initiative elections. The Oregon Citizens’ Initiative Review (CIR) was piloted in 2008, made a temporary feature of state government in 2010, then reaffirmed by an evenly-divided state legislature in 2011 as a permanent feature of the initiative process. The CIR convenes a random sample of the public to deliberate for one week on a ballot measure then present written findings to the entire electorate through the official state Voters’ Guide. This session explores how the organizers of the CIR partnered with academic and non-profit organizations, conferred with state officials, and made this unique deliberative body a part of Oregon politics.

John Gastil
Dept. of Communication Arts & Sciences, Penn State University

Tyrone Reitman
Health Democracy Oregon

Katherine Knobloch
Dept. of Communications, University of Washington

Intergroup Dialogue: What do we know, how are we growing, where are we going?
Room: Cobalt

Intergroup dialogue (IGD) on college campuses has grown from a handful of colleges in the early 1990s to a national network of over 160 campuses. A substantial contributor to this growth has been the research evidence of the efficacy of IGD. We will present (1) the design and results of a multi-university research collaboration investigating IGD outcomes and processes, (2) the growing network of IGD programs and the catalysts for the growth, and (3) a case study showing how to embed IGD in institutional structures and processes. Session participants will be invited to dialogue about applicability to their own efforts.

Biren (Ratnesh) A. Nagda
University of Washington School of Social Work

Charu Thakral
Office of Diversity, University of Illinois Chicago

Kelly Maxwell
Program on Intergroup Relations, University of Michigan

Engaging Diverse Communities in Online Neighborhood Forums
Room: Cyan A • Great for Beginners

E-Democracy.org is in the process of building the largest online civic network in the nation serving a single community. We hope to engage 10,000 people in St. Paul in online neighbors forums. Critical to the success of our project, is reaching out and engaging diverse immigrant and low income communities using low-tech strategies such as door-knocking and paper sign-up sheets. The process has been thoroughly documented with both photos and video. We are eager to share what worked for us as well as what didn’t work, highlight stories from the field, and hear about similar projects in other communities.

Steven Clift and Corrine Bruning
E-Democracy.org

Cultivating Dialogue and Deliberation within Institutions of Higher Education and their Surrounding Communities
Room: Ballroom A • Great for Beginners

Individuals connected to established and newly forming on-campus centers and institutes that serve as local resources for civic engagement will reflect on their institution’s dialogue and deliberation landscape, their interest in furthering the work, and their journey establishing new campus-based centers together. Participants will learn about the Kettering Foundation, the National Issues Forum network, and the University Network for Collaborative Governance. Discussions will focus on the various models of centers, how to start new centers, how to further develop existing centers, and the opportunities for and barriers to doing this work on campus.

Amanda Buberger
Tulane University Center for Public Service

Martin Carcasson
Colorado State University Center for Public Deliberation

Jack Becker
Charles F. Kettering Foundation

Shirlee Geiger
Portland Community College
Empowering Individuals and Community Stakeholders for Meaningful Engagement

Room: Steel B

Los Angeles County CA and Eau Claire WI are two different regions in the US but both use an annual empowerment convention model as a sustainable participatory democracy structure for engaging diverse community members to work on improving their communities. Empowerment conventions bring together community residents in annual events combining large and small group facilitation formats to prioritize issues; form resident-led work groups; design plans; and implement community based actions. Participate in an interactive session about the empowerment convention concept and how to build the civic problem solving skills of everyday people to do extraordinary public work.

Mike Huggins
Civic Praxis

Grace Canoy Weltman
Institute for Community Expansion

People’s Academy for Community Engagement

Room: Ballroom - Main Section  •  Great for Beginners

The City of Seattle’s PACE (People’s Academy for Community Engagement) program inspires newly emerging leaders to find and then trust their voice. This session will first provide an overview of the PACE pilot program and the closely related Seattle’s Public Outreach and Engagement Liaison (POEL) program. Then the session will break into small groups to discuss techniques for Inclusive Outreach and Public Engagement (IOPE). Participants will learn 6 strategies for IOPE and understand how to link the type of engagement to the goal of participation. Participants will also learn about how these strategies were applied in PACE community projects throughout Seattle.

Christa Dumpys, Ed Pottharst and Thomas Whittemore
Seattle Department of Neighborhoods

Sebhat Tenna
Seattle’s Public Outreach and Engagement Liaison Program

Bridgett McGinnis, Nafiso Samatar and Issa Ulo
Participants of a PACE Pilotprogram

Teaching and Facilitating Dialogue in International Conflict Contexts

Room: Cyan B

How would you initiate a dialogue in Afghanistan, Iraq or Sudan? What would be your assumptions? How do we experience our identities in foreign contexts? What are the implications for facilitating dialogue? Drawing on the session leader’s dialogue experiences in Iraq, Haiti, Colombia and the U.S. as well as the group’s dialogue experiences, participants will discover the similarities, differences, pitfalls and opportunities of dialogue across differences in countries experiencing deep-seeded conflict and in cultures different from their own. Participants will identify and learn strategies for engaging in and teaching dialogue effectively in these contexts.

Maria Jessop
Senior Program Officer, United States Institute of Peace
One Person, One Vote – Bringing Deliberation into the Public Budgeting
Room: Azure
Participatory Budgeting is a democratic process through which community members directly decide how to spend part of a public budget. Most examples involve city governments that have opened up decisions around municipal budgets, such as overall priorities and choice of new investments, to citizen assemblies. This session will provide a brief overview of the basic principles, the diffusion (cities adopting the principles and then adapting them to meet local needs) and impacts. PB has been adopted by hundreds of cities across the world and is slowly gaining popularity in the U.S. with major projects in New York city, Chicago and Vallejo, CA. Our workshop session includes a simulation exercise that will allow participants to better understand how North American cities are now using the process.

Maria Hadden
The Participatory Budgeting Project

Brian Wampler
Boise State University

Janette Hartz-Karp
Curtin Univ. Sustainability Policy Institute, Western Australia

Reexamining the Indigenous Deliberative Democracy Practice — Past & Present
Room: Cobalt • Great for Beginners
This interactive workshop will examine the history of Indigenous Native American democratic communication and show how recognizing Indigenous values and incorporating current Deliberative Democracy processes is bringing about social change. A dialogue practitioner from the Pueblo communities of New Mexico will describe their work in Strong Starts, a project on early childhood that has been assisted by Everyday Democracy. As a group, we will strive for understanding differences and similarities of DD and Indigenous communication structures, how dialogue can be integrated into community work, and lessons learned in working with Native communities.

Mona Halcomb
Northwest Native Cultural Center

Deborah J. Guerrero MSW
Muckleshoot Child and Family Services

Barbara Yasui and Maria Brock
Everyday Democracy

Statewide Civic Engagement Initiatives
Room: Cyan A
Increasingly, states are developing statewide consensus mechanisms to engage large numbers of citizens in public policy decisions. This session looks at two such initiatives in Oregon and Colorado. Both initiatives build on previous engagement efforts within the states. This will be an interactive session, beginning with an initial overview of collaborative governance efforts in Colorado and Oregon. The purpose will be to share best practices and lessons learned from all participants and to engage in current living questions from anyone engaged or hoping to engage in large scale regional efforts.

Wendy Willis
Policy Consensus Initiative

Paul Alexander
Institute on the Common Good / Regis University

Learning from Practice: Imagine Austin
Room: Ballroom A
Come hear the story of Imagine Austin, an ambitious, 2 1/2 year process that engaged thousands of residents in preparing a vision and comprehensive plan for a sustainable future for this city of 750,000 people. Unanimously adopted this summer by City Council, the plan resulted from four rounds of public visioning, mapping, and scenario workshops, hundreds of self-organized citizen-facilitated Meetings in a Box, a mobile SpeakWeek campaign, 8 citizen expert committees, on-line engagement, and an active and vocal multi-stakeholder advisory committee. Engage with three panelists as they share their points of view on the lessons learned about designing and implementing large scale civic engagement processes.

Patricia A. Wilson
University of Texas

Diane Miller
NCDD and Civic Collaboration

Meredith Bossin
City of Austin
Empowering Young People To Connect, Collaborate & Take Action
Room: Steel B • Great for Beginners
YTech uses Puget SoundOff.org (PSO), a youth-driven website for local expression and action, and our Civic Voice Curriculum, to empower young people to be change agents. PSO was developed by YTech in partnership with the City of Seattle Community Technology Program and the University of Washington Center for Communication and Civic Engagement. PSO has been used for development and promotion of Youth Action Campaigns, such as Youth Voices Against Violence. In this session, participants will learn about this model as an example of how to support young people in the development of Youth Action Campaigns.

Chris Tugwell
YMCA of Greater Seattle

David Keyes
City of Seattle

The Moment of Oh! Engaging Communities in Making Tough Decisions
Room: Cyan A

In this session learn how, after 30 years of studies, lawsuits and ballot measures, a citizens advisory committee to the Oregon State Department of Environmental Quality successfully grappled with the contentious issue of groundwater contamination by applying Five Levels of Engagement (that are the trajectory of public decision making) and Seven Core Principles from John and Greg’s new book, The Moment of Oh! Attendees will have an opportunity to discuss how to apply this simple, but powerful, practical framework to their own communities’ situations and tough decisions.

John Blakinger and Greg Ranstrom
CivilSay

Moving from Personal Story to Values-Based Action
Room: Ballroom - Main Section

This hands-on session will demonstrate how personal stories have been used to build connections between people and reveal shared community values, which have then been used to drive decision-making and action. Using tools developed by our project partners, participants will listen to youth created stories to learn more about the value of listening to understand, as individuals and in groups, and how transparency can be built into a process through group work.

Alece H. M. Montez and Rebecca Sanborn-Stone
Orton Family Foundation

Theresa Worsham
City of Golden, Colorado

Public Deliberation & Change Management
Room: Steel A

In this interactive session, we will explore the intersection of deliberative democracy and change management theory and practice. Our purpose is to shed light on the opportunities and limitations of each sphere in contemporary U.S. political culture and to explore how each tradition can enrich the other. A change management orientation has migrated from business to the public sector and begun shaping the debate and policy response around many public problems, such as K-12 and higher education, healthcare and public safety. Our conversation about these ideas will draw not only on research and theory but on specific examples from our work “in the field” and that of session participants.

Will Friedman and Alison Kadlec
Public Agenda

Learn about our first ten years and connect with some incredible people at....

www.ncdd.org

We’re also on Facebook, LinkedIn, Twitter and all your social faves. Just search for NCDD!
Our local team has also put together several fun-but-relevant field trips for those of you who’d like to get out and stretch your legs and see part of the city. The field trips will combine informal tours with story-telling about local public engagement efforts that are helping strengthen Seattle’s civic infrastructure — plus some fun destinations.

Capacity for field trips is limited, so registration is on a first-come-first-served basis and may be full by the time of the conference. Check with the registration table to see if there are spots left. Capacity for most tours is 20 people.

**Viva South Park Bridge! From Crisis to Community Capital**

Join community relations planners from King County’s Department of Transportation as we share the story of how an emergency closure of a bridge became an opportunity for a community of underrepresented populations, local businesses, and a broad array of government agencies to collaborate and re-envision South Park’s future.

We’ll start with a walking tour of the South Park bridge. Then, we’ll progress from dinner at Muy Macho to drinks at Loretta’s – two local businesses which are part of the story. Over drinks and dinner we’ll pose questions to help guide our conversation so we can learn from each other about what it takes to meaningfully engage and create lasting community infrastructure. For people who want to read more about the South Park community ahead of time, check out www.catchtheculture.com.

We’ll pick participants up at Olive 8 at 5:30 pm and plan to leave South Park by 10:00 pm. Look for the two King County Department of Transportation vans out front. **The tour is free, but you are responsible for the cost of your dinner and drinks.**

**Public Space and the Seattle Waterfront Redevelopment**

Take a tour down to Seattle’s bustling waterfront and learn about the ongoing work to re-envision the central waterfront. Between urgent environmental challenges and diverse interests at stake, this core part of the city has been the focus of a long-running and complex public engagement project.

Hear stories from the staff involved with the public dialogue around the redevelopment of the waterfront, while taking in the sights and sounds of the city’s piers as well as the famous Pike Place Market. Join trip leaders and other conference participants for dinner in one of the many waterfront restaurants after the tour.

**Civic Infrastructure at the Seattle Center: Heart of Seattle since 1962 World’s Fair**

Seattle Center provides a place for community connection, events and dialogue and provides an essential physical component of civic infrastructure. Join this tour to hear stories at various sites which have housed and fostered many community dialogues and events, from Folklife and Co-Opportunities to Families for Peace and Structures for Change. Highlights include the Totem Pole created in response to a tragic police shooting of a Native American carver and the Center Fountain - site of communal grieving in the aftermath of 9-11.

Participants may dine together at Center House or a neighboring restaurant after the tour. You may also choose to participate in additional activities at Seattle Center – like Chihuly Garden & Glass, The Earth Portal Geodome experience, our touring the Space Needle (fees apply).

Meet in the hotel lobby to walk to the Monorail at 4pm. **Tour is free, but you’re responsible for covering the cost of your meal and any incidental expenses.**

**Wing Luke Museum and Int’l District Dinner Tour**

The Wing Luke Museum, a Smithsonian Affiliate, is the nation’s only museum devoted to the Asian Pacific American experience. Located in the heart of Seattle’s vibrant Chinatown-International District, this tour will include discussion of how the museum facilitates the voice of the community in developing its exhibits as well as a walking tour of the neighborhood. The museum has become a national model for community-based exhibition practices and oral history gathering projects. The New Dialogues Initiative, in particular, focuses on exhibitions related to pressing contemporary social issues and current news events, giving voice to underrepresented ideas and opinions from the Asian Pacific American community.

On this field trip, you will learn about the Wing Luke Museum’s work and about the history of the community, while visiting historic locations and businesses. The tour will culminate with dinner at a local restaurant.

**Meet in the hotel lobby at 4pm to catch a quick bus to the International District. Cost for this tour and dinner is $44.**
Co-Creating a Diverse and Coherent National Infrastructure for Powerful Conversations about Public Issues

Room: Azure

What possibilities can we create together for infrastructure that promotes high quality public conversation about public issues? How can we instill such conversation into American society to empower the public’s voice and wisdom? We’ll start with handouts and brief presentations, offering several contrasting visions of how NCDD could catalyze such infrastructure, each reflecting different resources, values, assumptions, and methods. Using a mashup of concurrent small group processes (inspired by Open Space, focus groups, and World Café), we’ll explore those visions, as well as other possibilities and considerations that emerge. Finally, we’ll harvest collective insights and consider options for ongoing work.

Tom Atlee
Co-Intelligence Institute

John Spady
Dick Spady Legacy Projects

John Gastil
Dept. of Communication Arts & Sciences, Penn State University

Peggy Holman
Journalism That Matters

Jeffrey Abelson
Song Of A Citizen

Creating Effective Social Change Practices

Room: Cyan A

A thriving practice involves more than good techniques. There is a large and growing group of professionals working on various aspects of creating positive social change, but our impact is often limited by our inability to create thriving practices. Please join us for a structured conversation as part of a new project attempting to build a thriving social change sector. We will identify the core elements of a healthy professional practice and help participants put the pieces together in a way that enables increased collaboration and mutual support across disciplines.

Ben Kadel
Emotus Operandi

Supporting College Students as Key Resources for Civic Infrastructure

Room: Steel B

This session will explore how different college and university programs are involving students to help support and build the local civic infrastructure through D&D. It will highlight the Student Associate program at the Colorado State University Center for Public Deliberation—where students are trained as impartial facilitators and help design, run, and report on projects with community organizations and local government—and will also review other models of student involvement. After providing an opportunity for participants to share additional examples, we will run a collaborative process with participants to brainstorm new possibilities for how to prepare and welcome students and new professionals to the field of D&D.

Martin Carcasson
Colorado State University Center for Public Deliberation

Jack Becker
Kettering Foundation

Laura Keir
University of Vermont

Expanding Liberal-Conservative Dialogue in America: A Strategizing Session

Room: Cobalt

In this interactive session participants will explore ways to promote a culture of transpartisan political conversation that features civility and listening. The focus will be on exploring major obstacles to such conversation and considering strategies to surmount those obstacles. In particular, we’ll discuss ways practitioners and activists could combine energies to raise the public profile of transpartisan dialogue. Two avenues we will highlight are (a) making more use of “smart” technologies (e.g., the creation of a red-blue dialogue App) and (b) finding new ways to bring the Living Room Conversation approach to the general public.

Joan Blades and Amanda Kathryn Roman
Living Room Conversations

Jacob Hess
All of Life

Phil Neisser
State University of New York, Potsdam

* or propose your own working session during Saturday’s plenary!
Sunday 9:00-10:30am

A Survey of Funders’ Innovative Civic Engagement Activities
Room: Cobalt • Great for Beginners
Grassroots Grantmakers is a network of organizations working to strengthen and resource the work of everyday people and citizen-led groups. We will highlight innovative community engagement processes used by funders in our network. Civic infrastructure is built by activities like “What If…” movie nights spurring community dialog; block-by-block engagement using “living room meetings”; discussion groups like Detroit’s Black Male Engagement; and non-traditional grant reports in a party format that generate idea/energy. Also discussed, how participants can partner with local foundations on community engagement and the changing relationships between foundations and communities.

Judy De Barros
Seattle Foundation’s Neighbor to Neighbor Small Grants Program

Susan Dobkins
Russell Family Foundation

Janis Foster Richardson
Grassroots Grantmakers

The Practical Application of the Community Forums Process in Washington State
Room: Azure • Great for Beginners
Since 1965, the Dick Spady Legacy Projects, utilizing the Community Forums process, have modeled citizen participation, civic engagement, and citizenship education at local, regional, and statewide scales for both public and private organizations. During this session you will learn about the practical features of this unique citizen engagement process: including its metrics, its decentralized design, and its scalability. You will also hear from supporters in and out of local government who are using the Community Forums process to strengthen their current city, county, and statewide public engagement practices. Want something similar for your community? Come learn how.

Mayor Conrad Lee
Bellevue Community Forums and American Immigration Forums

Carrie Shaw
Community Forums Network (for Washington State)

John Spady
Dick Spady Legacy Projects

Chantal Stevens
Countywide Community Forums (of King County)

Steve Strachan
King County Sheriff

Alberta Climate Dialogue: Public Engagement Lessons From the Frontier
Room: Cyan A
Alberta Climate Dialogue (ABCD) is a 5-year project that is exploring how skillful citizen involvement practices can enhance responses to climate change in Alberta. Join us for this case-based workshop that will share innovations and obstacles in community-university-government collaborations on deliberative democracy. Participants will gain an insider’s perspective and collaboratively consider how to translate and overcome the key design and implementation challenges of this ambitious deliberation project in a hardest-case scenario environment.

Susanna Haas Lyons
Alberta Climate Dialogue

Gwendolyn Blue
University of Calgary
Disruptive Inquiry for Collective Impact

*Room: Cyan B*

Communities, social networks and social movements are looking for collective impact, where organizations collaborate to make a substantial difference on a large-scale social issue. Yet often, initiatives grounded in shared passions bog down as we seek meaningful ways to bring people together to develop creative, effective results. What if these initiatives were prototyped system-wide by engaging large numbers of stakeholders? How will they hang together long enough to have collective impact? “Collective Impact Containers” create the infrastructure to support dialogue, strategy, data mining and resourcing. Join us as we bring together the diverse interests, viewpoints and strengths of conference participants in a Disruptive Inquiry to co-create the criteria for successful Collective Impact Containers.

*Christine Whitney Sanchez*
Innovation Partners International

*Bill Scott*
Innovation Partners International/Simon Fraser University


*Room: Steel B • Great for Beginners*

Because the human brain loves safety, certainty and predictability, differences among people can easily evoke fear, anger, and not-so-helpful behaviors. We will discuss how a model for using the mind to manage the brain’s tendency to react can help people respond to differences in such a way that these can be used as assets versus liabilities in a group’s work. We will do this in the context of the Sharon (Massachusetts) Pluralism Network’s innovative work to increase understanding and collaboration in their diverse religious and cultural community. This session is designed as a workspace and participants will be encouraged to share their key challenges and practical solutions for bridging differences – getting diverse groups to the table and keeping them productively engaged.

*Mary V. Gelinas*
Cascadia Center for Leadership and Gelinias James, Inc.

*Beth Hoke, Ph.D.*
Sharon Pluralism Network

Setting the Table; Saving a Place

*Room: Steel A*

This session will examine three aspects of public involvement in public policy processes. First, participants will learn how to build trust and establish credibility with clients in entrenched traditional settings, including how to speak with clients about innovative, creative, non-traditional processes in an approachable language they can understand. Second, participants will learn how they can communicate with stakeholders about political and technical constraints impacting a process, to increase understanding of process ‘drivers.’ Finally, participants will be challenged to look at the role white privilege plays in how the “table is set” for an engagement process and how information gathered is incorporated post-process. The presenters will share case vignettes and have a ‘practical tips’ handout.

*Sarah Rubin*
Center for Collaborative Policy, California State University, Sacramento

*Surlene Grant*
Envirocom Communications Strategies

*Brian Keefer*
California Institute for Mental Health
Sunday 11:00-12:30pm

Embattled Public Forums – When Vocal Opponents Try to Discredit/Derail the Process

Room: Cobalt

Public forums on controversial topics can attract vocal opponents who try to disrupt the process and/or discredit the very premise of public dialogue. A panel of highly experienced facilitators will share stories about national, state and local forums that faced significant opposition from critics, advocates and even media. These examples will launch a group discussion about what methods can improve dialogue in low trust contexts and under what conditions you modify your process to respond to the critics versus choosing to stay the course. A participant worksheet will aid reflection on key learnings.

Susan Stuart Clark
Common Knowledge

Janet D. Fiero, Ph.D.
AmericaSpeaks

Christine Whitney Sanchez
Innovation Partners International

Loops, U’s, Circles and Turtles: Honoring the Many Shapes of Self-Organizing

Room: Steel A • Great for Beginners

Join two seasoned practitioners from Madison, Wisconsin, for an interactive tour of four frameworks we've found indispensable in boosting individual and group capacity to be with change and diverse points of view. We'll weave together strands from the “two loops” theory of change, U-Process and circle practice and invite you to explore the power of inventing and displaying measures that matter. We'll share how we use down-to-earth versions of these ideas to engage communities in new and effective ways, but mostly this session is about you. Bring the challenges of a group or project you want to boost. Leave with new openings for action.

Anne-Britt (A.B.) Orlik
Warm At Twenty Below LLC

Amanda Bell
Living Our Visions – Dane County

Public Deliberation on State Legislative Issues

Room: Cyan B

This session will offer attendees opportunities to participate in a legislative project that seeks to learn about the relationships citizens and legislators have that foster public engagement on legislative issues, including the role of interacting networks of legislators, facilitation professionals, and citizens. This multi-year project is sponsored by the National Conference of State Legislatures and Kettering Foundation. Session attendees will learn about opportunities for project participation, including developing facilitation models for use by legislators, ranging from informal discussions to public deliberation; offering professional support to legislators for public facilitation projects; and providing input on professional training and networking activities for legislators and legislative staff.

Les Ihara, Jr.
Hawaii State Senate

Bruce Feustel
National Conference of State Legislatures

Sandy Heierbacher
National Coalition for Dialogue & Deliberation
Dialogue and Deliberation 3.0: New Platforms for Storytelling as New Opportunities for Dialogue

*Room: Cyan A*

With the prevalence of new platforms for storytelling, we are presented with endless opportunities to spark dialogue. But let’s face it: many people have limited digital capacity, and moreover, the conversations happening online pale in comparison to real dialogue. But what if we could bridge that divide? In this workshop, participants will first consider why story is effective at sparking dialogue. Next, the presenters will share a case study of an online event that sparked offline dialogue, and the tactics used to bridge those “worlds.” In part three, participants will brainstorm about ways to take advantage of online events and film “streamings” to deepen in-person dialogue and online conversations. Attendees will walk away with creative ideas about online storytelling as a springboard for a new type of dialogue in the 21st century.

_Sahar Driver_ and _Shaady Salehi_
Active Voice

Embodied Dialogue: A Social Presencing Theatre Workshop

*Room: Azure • Great for Beginners*

In an increasingly polarized political climate, words alone fall short for understanding each other. How might we expand our capacity for reflection, empathy, and shifts in awareness regarding volatile local issues? In this experiential session, participants explore Social Presencing Theatre, a synthesis between theater, embodied presence, and dialogue. Based on Otto Scharmer’s Theory U and the work of Arawana Hayashi, SPT offers accessible tools to enable the community to see itself and enact its emerging future. We will focus on our awareness of the impact of bullying in our communities.

_Heidi Madsen_
CAW Columbus–Creative Arts of Women

_Patricia Kambitsch_
Playthink

Public Engagement at the City of Seattle

*Room: Ballroom A • Great for Beginners*

The City of Seattle has taken public engagement on as a priority across the board. Join representatives from many of the city’s departments as they share stories from innovative projects and every day challenges of governing on the ground. We will discuss diverse approaches to public engagement as part of long-term planning, crisis response, and community development, sharing ideas for building civic infrastructure in collaboration with and between public officials. Highlighted programs include the Public Outreach and Engagement Liaisons, the award-winning Neighborhood Matching Funds Program, and the SPD’s Living Room Conversations improving relations between officers and the communities they patrol.

_Deputy Mayor Darryl Smith_
City of Seattle

_Lieutenant Carmen Best_
Community Outreach Unit Seattle Police Department

_Matt Fulle_
Seattle Youth Commission

_My Tam Nguyen_
Seattle Department of Planning and Development

_Sol Villarreal_
Seattle Mayor’s Office

_J. Paul Blake_
Seattle Public Utilities

_Thomas Whittemore_
City of Seattle Department of Neighborhoods

PLANNING TEAM • NCDD2010 / AUSTIN
We're delighted to share these inspiring success stories from several of our sponsors...

**Oregon’s Citizens’ Initiative Review**
Healthy Democracy’s signature program, the Citizens’ Initiative Review (CIR), presents Oregon voters with clear, useful, and trustworthy evaluations of statewide ballot measures. During the CIR, a panel of randomly-selected and demographically-balanced voters is brought together from across the state to fairly evaluate a ballot measure. They hear directly from campaigns for and against the measure, deliberate, and call upon policy experts during the multi-day public review. Panelists then draft a “Citizens’ Statement” highlighting the most important findings about the measure, which is published in the voters’ pamphlet at election time.

Our sister organization, Healthy Democracy Oregon (HDO) began in 2007 and worked over five years with a wide array of supporters and legislative leaders to develop the CIR concept, running field tests in 2008 and an official state pilot in 2010. In 2011, the Oregon legislature approved House Bill 2634, legislation making the Citizens’ Initiative Review a permanent part of Oregon elections. Oregon is now the first state in the nation to adopt this innovative policy into law. The law will be fully implemented during the 2012 election cycle, with the focus on two ballot measures.

The two 2010 pilot reviews were instrumental in the CIR bill’s passage and resulted from HDO’s work with the Secretary of State’s office, State Elections Office, campaign officials, and policy experts. An independent research team backed by NSF funding evaluated the pilot. The award-winning evaluation concluded that the two CIR panels engaged in high-quality deliberation, and that the CIR Citizens’ Statements were widely used and helpful to a large percentage of voters. Healthy Democracy is now serving as a resource for groups wanting to develop the CIR in their own state.

**More:** [www.healthydemocracy.org/citizens-initiative-review](http://www.healthydemocracy.org/citizens-initiative-review)

**Respectful Conversations Project, Minnesota**
RSP was formed in late 2011 by the MN Council of Churches. Funded by the Bush Foundation, the goal of the project is to give MN residents constructive ways to talk with each other about a Fall 2012 vote on an amendment to the state constitution to define marriage as “one man; one woman.” The aim is also to prevent the kinds of destructive exchanges characteristic of efforts in other states to regulate marriage. MCC Director of Unity and Relationships Gail Anderson and Tom Duke of the St. Paul Inter-faith Network collaborated on the initial creation of the model, adapting a design from The Public Conversations Project. PCP was brought in to consult on design and to train facilitators and trainers.

Outcomes: RCP has offered dialogue sessions in 40 churches across the state since April, with another 30 targeted or scheduled. Each session includes from 20 to 50 people eating together and meeting in small, facilitated groups to talk about the proposed amendment. Initial results are very positive. Program Organizer Jerad Morey says people are excited about dialogue: “People told us over and over again, ‘We’ve never had a chance to do this before!’” Dialogue participants

**Liberal/Conservative Friendship - New York/Utah**
Phil Neisser is a liberal professor from New York. Jacob Hess is a conservative researcher from Utah. When they met in 2008 at the NCDD conference in Austin, they discovered a common commitment to liberal-conservative dialogue, and so decided to embark on an in-depth conversation about their political differences. Their preliminary task – agreeing on what they would discuss – was the beginning of their encounter between differing world views, and required a degree of negotiation. Eventually they settled on the topics of power, authority, big government, media, religion, morality, gay marriage, gender roles, and race.

For each issue they began their conversation with an exchange of brief essays on the topic. Next they responded to each other’s essays and then to each other’s responses, until they were satisfied that they had fully explored the topic. At that point they worked together to summarize their differences and commonalities, and moved on to the next issue. They finished their exchange by reflecting on the meaning and import of the experience, especially in the light of its connection to the international dialogue movement on which it leaned. Finally, they published key moments and highlights of the conversation in book form in You’re not as Crazy as I Thought (But You’re Still Wrong): Conversations between a Die-Hard Liberal and a Devoted Conservative (2012).

Outcomes: Most basically, Phil and Jacob became great friends—liking each other more, rather than less. Their dialogue demonstrates that many of the differences that divide liberals and conservatives hinge on different ways of understanding the world, not on different degrees of commitment to morality and goodness itself. Their dialogue showed that many of the things people believe about their political opponents are misunderstandings, and that simple dialogue can uncover misunderstandings and make progress toward mutual understanding.

**More:** [www.political-dialogue.com/category/blog](http://www.political-dialogue.com/category/blog)

**More:** [www.healthydemocracy.org/citizens-initiative-review](http://www.healthydemocracy.org/citizens-initiative-review)
develop greater empathy for those with whom they disagree. Even in cases where people have been of like mind, they still value the “diversity in homogeneity” they discover as they learn the paths others have taken to arrive at a similar place. Pastor/sponsors are also happy about the energy and sense of connection the program has brought to their communities.

More: Contact Jerad Morey at the Minnesota Council of Churches at jerad.morey@mnchurches.org

Meaningful Engagement Gets Lasting Results in Golden, Colorado

The Golden Vision 2030 Plan gave more than 2,000 individuals and many City organizations and businesses a say in how to enhance Golden’s future. With population shifts and growth projected and significant regional projects planned, the Golden City Council took action in 2008 to start a robust values-based community planning process, and were selected for a 2-year Heart & Soul Community Planning partnership with the Orton Family Foundation. The City’s strong commitment to engagement, forward-thinking City staff and community leaders, and engaged citizenry made Golden an ideal place for project, which returns power to residents to choose their community’s future.

Residents came out by the thousands to share what was most important to them about their city at storytelling events, block parties, chili socials, group story circuits and festivals as well as group story listening gatherings and community summits. Residents then identified the values present in their neighbors’ stories. Those shared values formed the blueprint for the City’s entirely updated comprehensive plan, several recently updated neighborhood plans, land use decisions, code changes and community investment decisions.

Outcomes: Through two years of successful engagement and community events, Golden Vision 2030 renewed ownership of and commitment to the greater good of the City among residents and City staff, setting a new standard for public participation. In addition, new partnerships were formed between the City and the faith-based community, new leaders stepped up to serve on boards and on City Council, the City created a neighborhood grant program, and the greater community now uses a variety of new communication tools.

More: www.orton.org/projects/golden

Introducing Chinese Students to Facilitation and Public Policy Discussions

As a presenter at the recent China Citizenship & Social Innovation SEED Camp held at the Harvard Kennedy School of Government during the week of August 19-26, the Interactivity Foundation introduced about 35 Chinese college and graduate students to the craft of facilitating public policy discussions. This week-long intensive conference experience at Harvard was designed to introduce these future Chinese leaders to a number of leadership and community organizing skills necessary to an emerging civil society. The conference was organized by the Northshore Society, a group of Chinese graduate students in the Boston area, in collaboration with the Non Profits in China Program at Harvard University’s Hauser Center for Non-Profit Organizations.

The objective for these discussions was not to identify a single or specific solution to a narrow policy problem, but rather to engage the participants in exploring multiple and contrasting policy approaches and developing their own ideas and thinking about the issues involved, a too often underdeveloped skill both in China and the U.S.

Outcomes: 35 Chinese students introduced to facilitating exploratory and small-group policy discussions involving multiple policy approaches. All have been invited to submit follow-up proposals to IF for conducting their own public policy discussions both in the U.S. and in China.

More: www.interactivityfoundation.org

Our Budget, Our Economy: An AmericaSpeaks National Town Meeting

3,500 Americans from all walks of life came together across 57 sites around the U.S. to discuss the nation’s long-term fiscal challenges on June 26, 2010. Participants worked in small groups with skilled facilitators to learn about the issues, weigh trade offs, and express their preferences. Face-to-face meetings at each of the sites took place simultaneously and were linked together by satellite and webcast to create a true National Town Meeting. At 19 of the sites, participants used electronic voting keypads and groupware computers to identify their shared priorities over the course of the day-long meeting. They were joined by participants at 38 volunteer-organized Community Conversations across the country.

Participants identified preferred options for reducing spending and increasing revenue that could reduce the deficit in 2025 by $1.2 trillion. Preferred spending options included various
levels of reductions in defense spending, non-defense spending, and health care spending. Preferred revenue options included raising the cap on payroll taxes, raising income taxes on the most wealthy, establishing a carbon tax and the establishment of a securities-transaction tax.

Outcomes: Results from before-and-after surveys indicate that participants from across the ideological spectrum tended to moderate their views on this issue as a result of the deliberation. The results from the National Town Meeting were presented to the President’s National Commission on Fiscal Responsibility and Reform, and were highly consistent with the recommendations from the President’s Commission.

More: [www.usabudgetdiscussion.org](http://www.usabudgetdiscussion.org)

### Youth Dialogue at SIT Graduate Institute

For over 20 years young people from all over the world have been coming together at SIT Graduate Institute for youth leadership and peacebuilding programs. These programs include structured dialogue sessions addressing issues and conflicts that affect them directly. Youth dialogue is part of a holistic approach to building relationships and a sense of empowerment, particularly for teens from areas of conflict.

The purpose of dialogue in this context is to empower young people to speak their mind and feel that their voices are heard. The dialogue process and content are structured by the facilitator, often an SIT graduate student, to create an inclusive atmosphere that builds open, honest communication among participants -- authentic conversations that, teens report, occur too rarely in their busy, achievement-oriented lives.

Outcomes: Participants come away with new perspectives on each other and a newfound sense of empowerment to improve their shared world. Trained “enemies” from Greek or Turkish Cyprus, Catholic or Protestant Northern Ireland, Christian Armenia or Muslim Azerbaijan, learn to speak respectfully, genuinely wanting to understand the novel perspectives of peers from across the divide of a violent conflict. Participants learn to relate to each other, express themselves openly, understand intercultural differences, and analyze world issues.

More: [www.sit.edu/graduate](http://www.sit.edu/graduate)

### Portsmouth Listens: Study Circles in Portsmouth, New Hampshire

Portsmouth Listens – an all-volunteer group of citizens committed to facilitating dialogue in Portsmouth on contentious public issues – has become a trusted, neutral venue for public decision-making in the city. The process allows people of differing interests and backgrounds to identify what’s important and what they share in common. Consistently, the benefits have been the development of quality information on important issues for decision makers, and widespread public support for the resulting decisions.

Portsmouth Listens began as an effort to use dialogue, deliberation, and community organizing techniques to mobilize hundreds of parents and students around issues of bullying and violence prevention in the city’s middle school. The process was subsequently used in the Portsmouth Schools to develop a plan for redistricting the elementary schools. Having witnessed the success of those efforts, local leaders decided to use study circles to involve residents in the strategic Master Plan review process. Portsmouth Listens has also held roundtable candidate forums for local elections and an informational forum on the city budget.

Sampling of outcomes on school redistricting: Attempts to redistrict Portsmouth’s elementary schools in the early 1990’s were so contentious that the school board avoided it for the next 10 years or so. After 115 residents participated in 4-week small-group, facilitated discussions, they reported their findings to the school board. The resulting plan developed by the school board received broad support for increased funding of school renovations, and resulted in only 65 students switching schools.

More: [www.portsmouthlistens.org](http://www.portsmouthlistens.org)
Goals of Dialogue & Deliberation

First-Order Goals

ISSUE LEARNING

IMPROVED DEMOCRATIC ATTITUDES & SKILLS

IMPROVED RELATIONSHIPS

Second-Order Goals

TRANSFORMED CONFLICTS

INDIVIDUAL & COLLECTIVE ACTION

IMPROVED INSTITUTIONAL DECISION MAKING

Third-Order Goals

IMPROVED COMMUNITY PROBLEM SOLVING

INCREASED CIVIC CAPACITY

Graphic created by Sandy Heierbacher, NCDD (August 2009). Its content is a slightly adapted version of the "Goals of Deliberation" figure in Beginning with the End in Mind: A Call for Goal-Driven Deliberative Practice (Summer 2009, Public Agenda’s Center for Advances in Public Engagement), by Martin Carcasson of Colorado State University’s Center for Public Deliberation, available at www.publicagenda.org/cape.
On behalf of my father and his extended “family” of Dick Spady Legacy Projects, we congratulate NCDD on its 10th anniversary! And special thanks to these people for their dedication and service in support of our legacy projects:

What’s next?

John Spady expects to build on this legacy, in collaboration with NCDD and others, and model a new infrastructure for national dialogue — a National Dialogue Network — supporting local scale conversations for national scale awareness. Join John, and his co-presenter Tom Atlee, at their session on Saturday, October 13, from 4-6 PM and help them think through the possibilities for a coherent national infrastructure for powerful conversations.

Also on Sunday, October 14, from 9-10:30 AM, come hear about “The Practical Application of the Community Forums Process in Washington State” with Carrie Shaw, Chantal Stevens, Mayor Conrad Lee, and John Spady.

John Spady
Civic Entrepreneur for Dick Spady Legacy Projects and a proposed National Dialogue Network in collaboration with NCDD

4426 2nd Ave NE, Seattle, WA 98105
p: 206-465-6963 e: jspady@mac.com
w: www.CommunityForumsNetwork.org
Healthy Democracy is a nonpartisan, nonprofit organization based in Oregon and dedicated to elevating the public's voice in our democracy. We develop, test and implement fair, in-depth deliberative programs that offer meaningful new ways for the public to weigh in on the important issues facing us all. Healthy Democracy's signature program, the Citizens' Initiative Review (CIR), presents voters with clear, useful, and trustworthy evaluations of statewide ballot measures. In 2011, the Oregon legislature approved House Bill 2634, legislation making the Citizens’ Initiative Review a permanent part of Oregon elections. Oregon is now the first state in the nation to adopt this innovative policy into law. Healthy Democracy is now serving as a resource for organizations and individuals wanting to develop the CIR in their own state.

Healthy Democracy
150 Shelton McMurphey Blvd., Eugene, Oregon 97401 • (541) 302-8169

www.healthydemocracy.org

The Massachusetts Office of Public Collaboration (MOPC) is a statutory state institute of the UMass Boston. The office's public mandate is to assist state and local government with the design, development, and operation of dispute resolution programs and to provide effective forums for collaborative problem-solving and community involvement on contentious public issues. MOPC works with public agencies, courts, businesses, non-profits and citizen groups to address complex issues related to economic development, land use, environment, natural resources, housing, transportation, education, public health and other important community objectives. The office's core functions include: assessment, process design, facilitation and evaluation for consensus-building and public engagement processes; program design, administration, evaluation and fundraising to establish sustainable public mediation programming; policy development, systems design and research to strengthen evidence-based best practices and collaborative capacity within public agencies; training for public officials as sponsors and conveners of collaborative processes; and qualification and procurement of experienced collaborative practitioners for service on public contracts.

MOPC

www.mopc.umb.edu
Democrasoft is a leading provider of innovation in social collaboration and voting platforms for building successful online communities. With a focus on implementing solutions to build better relationships, identify obstacles, and create actionable, quantifiable outcomes that get results, Democrasoft provides everything you need to leverage the power of a well-engaged group. Democrasoft offers hosted, web-based solutions that “reach-in” to internal groups to promote collaboration and streamline decision-making, and “reach-out” to external audiences to enhance customer relationships, identify market opportunities and provide valuable customer insight and feedback.

www.democrasoft.com

Public Conversations Project

A pioneer in the field of dialogue: Public Conversations offers workshops, customized training, meeting design, coaching and consulting for new and experienced facilitators. For more than twenty years, we have worked globally to prevent and transform conflicts driven by deep differences in identity, beliefs or values.

Learn more about our unique and time-tested approach: Reflective Structured Dialogue is an intentional communication process that reduces stereotyping, demonization, and polarization while deepening trust, improving communication and collaboration, and strengthening communities.

Strengthen your dialogue design and facilitation skills: See our flyer or visit our Web site for upcoming workshops and information about discounts for NCDD members and continuing education credits.

www.publicconversations.org
The AmericaSpeaks staff would like to thank the thousands of people who have worked and volunteered on our many projects over the past 17 years.

Visit us at americaspeaks.org/services to learn about our wide range of engagement services.

We are a proud Co–Sponsor of the 2012 NCDD National Conference

The Interactivity Foundation (or IF) works to engage citizens in the exploration and development of possibilities for public policy through small group discussions. We group these discussions and our work generally into 3 main focal areas: Project Discussions (longer-term projects with selected panelists that develop our Discussion Reports with different possibilities for future public policy), Public Discussions (shorter-term discussion series that use our Discussion Reports as a starting point for further discussion and exploration) and Classroom Discussions (we also work with educators to support student-centered discussions in a variety of educational settings).

www.interactivityfoundation.org
YOU’RE NOT AS CRAZY AS I THOUGHT (BUT YOU’RE STILL WRONG)
Conversations between a Die-Hard Liberal and a Devoted Conservative

By Phil Neisser and Jacob Hess

Explore the major issues of our day through the vehicle of a thought-provoking, friendly, and entertaining tussle between opposing partisans who hold fast to their principles, but also listen to each other.

“...a wonderfully entertaining, provocative, and engaging read, as well as an antidote to the 24/7 news cycle of instant punditry and screaming headlines.”
—Dave Joseph, vice president, Public Conversations Project

Potomac Books, Inc.
The Institute for Civic Discourse and Democracy was formed as an interdisciplinary, non-partisan organization at Kansas State University in 2004 in response to the ever-increasing negative political discourse permeating our society. Our mission is to build community capacity for informed, engaged, civil deliberation. ICDD engages in research, education, and facilitation of civic communication processes that promote an informed citizenry and community-based decision making that ultimately enhance our democracy. Our latest initiative is to host the graduate level certification program Dialogue, Deliberation and Public Engagement at K-State. Today’s social and political problems are increasingly complex, requiring decision making skills from multiple perspectives. ICDD’s campus and community associates bring a diversity of technical experience, theoretical perspective, and process skills that promote civic engagement and deliberative democracy, improve the quantity and quality of discourse, and increase our understanding of the relationship of discourse to democracy.

Institute for Civic Discourse and Democracy at Kansas State University
www.icdd.k-state.edu

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Engagement Divide Online?

**Problem:** Wealthy Internet users are **5 TIMES** more likely to connect with their neighbors online via e-lists/forums. Details:

e-democracy.org/inclusion

**Solution:** E-Democracy's BeNeighbors.org inclusive online community engagement approach
beneighbors.org/ncdd

Share Lessons, CoPs, Webinars:

e-democracy.org/practice
Since their founding as a multi-partisan and non-profit organization in 2005, The Davenport Institute (formerly Common Sense California) has worked to engage the citizens of this state in the policy decisions that affect our everyday lives. It is their firm belief that, in today’s world of easy access to information, and easy connectivity to others, California's municipal and education leaders are seeking ways to involve the residents of their communities in the important issues they confront. Done legitimately, this new kind of leadership produces better, more creative policy solutions and better, more engaged citizens committed to the hard work of self-governance.

www.publicpolicy.pepperdine.edu/davenport-institute
The CMM Institute for Personal and Social Innovation is a connector and cultivator of all things-CMM. The Institute itself represents a diverse community of individuals and groups who engage with and learn from one another through a variety of online and in-person forums. Individual scholars and practitioners, educators and thought leaders, and institutional advocates comprise the core of the Institute’s supporters, however, the Institute’s programs and events are open to everyone.

As the institutional home and on-going keeper of CMM’s living history, the Institute identifies people and projects that represent significant, relevant, and applicable ways to institutionalize better patterns of communication.
The William D. Ruckelshaus Center

The mission of the William D. Ruckelshaus Center is to act as a neutral resource for collaborative problem solving in the State of Washington and Pacific Northwest. The Center provides expertise to improve the quality and availability of voluntary collaborative approaches for policy development and multi-party dispute resolution.

The Center is a joint effort of Washington’s two research universities and was developed in response to requests from community leaders. Building on the unique strengths of the two institutions, the Center is dedicated to assisting public, private, tribal, non-profit and other community leaders in their efforts to build consensus and resolve conflicts around difficult public policy issues. The Center also advances the teaching and research missions of the two universities by bringing real-world policy issues to the academic setting.

The Center envisions a future in which governmental leaders, policy makers, stakeholders and citizens in the state of Washington and the Pacific Northwest routinely employ the tools of collaborative decision making to design, conduct and implement successful public policy processes.

The Center can:
- Provide a neutral and safe forum for parties to define and resolve issues
- Conduct a situation assessment to determine the most productive means of addressing the issues
- Provide facilitation, mediation, dispute resolution, project management, strategic planning and other services that help parties reach consensus and resolve issues
- Serve as an information portal for resources and research to be used by the parties
- Perform applied research and fact finding
- Provide knowledge, training, and infrastructure development to improve the collaborative problem-solving capacity of the parties and institutions
- Host policy discussions

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This five-session discussion guide helps people get involved in an important issue facing all of us: the well-being of our youngest children. The guide looks at how we are connected to the lives of children in our community and the “invisible” effects of racism and poverty. It also guides people in developing plans for action.

Visit everyday-democracy.org to request a free English or Spanish copy today.

We gratefully acknowledge the funding we received from the W.K. Kellogg Foundation for the creation of this guide.
Looking to bring along staff or colleagues with the principals and techniques of public participation?

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