10:01:59 From Larry Schooler: Hi: it's Larry Schooler, director of consensus building and community engagement at CD&P (consulting) and senior fellow at National Civic League

10:06:58 From Jane Purvis: Hi all - Jane Purvis, public engagement advisor from the City of Edmonton in Alberta, Canada.

10:06:58 From Colorado State Library: hi, I’m Crystal Schimpf, with the Colorado State Library.

10:07:06 From Lauren: Hi all, I'm Lauren Minuk from the public engagement team in Calgary, AB Canada

10:07:17 From Robbi: Hello! I'm Robbi Humble and I'm a Graduate Student at Royal Roads University living in Regina, SK working on a deliberative dialogue and energy transition project

10:07:21 From Brenda Ritenour ESF23: Brenda Ritenour, Neighborhood Liaison for the City of Boulder. Hello!

10:07:29 From Pearce Godwin: So great to meet many of you and see old friends!

10:07:32 From Peggy Holman: Hi Peggy Holman, Journalism That Matters. I’m in the Seattle area

10:07:36 From Marie Lagier: Marie Lagier, from City of Quebec

10:07:52 From juliehussey: I am Julie Hussey with Civic Communications - public engagement and information in Charleston SC. I work a lot with the SCDOT.

10:07:53 From Cristina: Cristina Bucica from Quebec City

10:08:09 From Patricia Carmody: Hi, Patricia Carmody with At the Table Colorado patricia@atthetablecolorado.org

10:08:21 From Susan Howard: Susan Howard, Director of Public Involvement - Texas Department of Transportation

10:08:22 From Catherine Barnes: Catherine Barnes from Center for Justice & Peacebuilding EMU & www.catherinebarnes.space consulting

10:08:41 From Jan Davidson: Hi, all! Having some tech troubles today - yay - so I don't have camera or mic working, but I'll use chat. I'm Jan Davidson, Project Manager at MCLS (Midwest Collaborative for Library Services), a consortium that supports libraries in all types in a two state region, Michigan and Indiana. I'm based in Lansing, MI and working from home for the foreseeable future.

10:08:53 From Alisande: Hi everyone, Alisande Tombarge, MURP candidate down at down at Virginia Tech.

10:09:02 From Robin Teater - Portland Oregon USA: Robin Teater, Healthy Democracy (based in Portland, OR)

10:09:32 From Vanessa Van Wagner: Vanessa Van Wagner, Alternatives to Violence Project Los Angeles
10:09:36  From  Cheryl Graeve : Hi, Cheryl Graeve, National Institute for Civil Discourse based in Washington DC area
10:09:37  From  Lissa Krull : Lissa Krull from the Midwest Collaborative for Library Services
10:09:55  From  Betty Knighton : Joining you from my home in Charleston, WV. I’m with the National Issues Forums Institute and the Kettering Foundation. bknighton@nifi.org
10:09:59  From  aredmond : Amy Redmond, Public Involvement Specialist, Texas Department of Transportation
10:10:15  From  Pearce Godwin : Pearce Godwin: Listen First Project + National Conversation Project (Pearce@ListenFirstProject.org)
10:10:45  From  Steeve Guillemette : Steeve Guillemette City of Quebec
10:10:49  From  Keiva Hummel, @ncdd : Link to doc: https://docs.google.com/document/d/1lPIlL4Cktzse5xKebMzOCS6s747neqO6vUD0K_JAAjY/edit
10:11:50  From  Sandy Heierbacher : Hi, everyone! It’s Sandy Heierbacher - the “old” founder / executive director of NCDD. :) Hello from Boston.
10:12:02  From  Larry Schooler : Sandy, you're not old.
10:12:15  From  Sandy Heierbacher : Haha - thanks, Larry!
10:12:21  From  Diane Miller : Hey, Sandy!
10:12:56  From  Peggy Holman : Hi Sandy!
10:13:02  From  Maureen Shenher : Thanks very much for NCDD for the opportunity to participate in this webinar discussion today.
10:13:47  From  Brenda Ritenour ESF23 : In Boulder we have cancelled all in person meetings for now, except City Council. We are holding some meetings online with GoogleTeams and some on conference calls or Zoom. We will pilot telephone town halls for City Council and are considering what might work for project engagement.
10:14:04  From  Sara Drury : Kevia, could you please share the google docs link again?
10:14:11  From  Keiva Hummel, @ncdd : https://docs.google.com/document/d/1lPIlL4Cktzse5xKebMz0C6s747neqO6vUD0K_JAAjY/edit
10:14:24  From  Keiva Hummel, @ncdd : Yes! It’s right there. Let me know if you have any issues accessing it
10:14:45  From  Jan Davidson : No problem opening it, thanks Keiva!
10:17:45  From  Courtney Breese : I know we have a lot of folks - if you feel you are having a hard time chiming in, feel free to "raise your hand" in the app
10:19:14    From Brenda Ritenour ESF23: I'm not seeing where to raise a hand.

10:19:14    From Robbi: I'm curious if the resources document might be able to be sorted or marked via free or paid services? For groups working in the community, meeting in person is also often inexpensive, if community centres or churches donate space.

10:19:15    From Marie Lagier: In Quebec City we have also cancelled all public meetings. The city council keeps on meeting but without public in the room. There is a webcast and on local TV however.

10:19:31    From Courtney Breese: Robbi - that's an interesting idea. We'll look at that!

10:19:39    From Diane Miller: Here is a Covid-19 resource list that a group of non-profits across the country has put together. It is pretty broad-ranging list of resources (not just facilitation resources). https://docs.google.com/document/d/1k5pC-R1V4SK4bRPN7cqh9WpxubiXP5tt8qpF5hinMoQ/preview

10:21:48    From Diane Miller: To raise hand, click on participants, which pops up when you move your cursor to the center bottom of the screen. You’ll see it then in the chat (blue raised hand).

10:22:48    From Chuck Crumpton: For those interested in training in videoconference facilitation/mediation, Susan Guthrie’s are excellent at www.learntomediateonline.com

10:24:04    From Peggy Holman: A couple resources: Facilitators for Coronavirus response: https://groups.io/g/f4c-response

10:24:09    From Betty Knighton: If you’re interested in exploring online deliberative forums though NIF/Common Ground for Action: https://www.nifi.org/en/cga-online-forums

10:24:15    From Peggy Holman: And a google doc of resources they’re creating: https://docs.google.com/document/d/1NyE7n6IU5rgGiflx_dK8CrdoB2bwyyl9XG-H7iw8/edit#heading=h.92rf1h1b0f3o


10:24:29    From Pearce Godwin: #WeavingCommunity during crisis

10:25:20    From Peggy Holman: I should also mention the idea of emphasizing human connection. A friend organized playing a game online.

10:27:07    From Peggy Holman: This experience is mobilizing tremendous innovation. We forging new pathways that I suspect what we will continue to develop because this will happen again. There hasn’t been much coverage about pandemics as a result of climate change but the connection is there.

10:27:47    From Pearce Godwin: NCP’s COVID-19 Response - Inspiring Social Content: https://docs.google.com/document/d/1rG2IJmqd_mvyqVHvdhZKUt9IZChe9Alt4Dr88BXEOm8/edit?usp=sharing

#WeavingCommunity During Crisis Shareable Content: https://docs.google.com/spreadsheets/d/19NU4p_CZc-jeC8H3qgW0qC68VyzSMyyWjfOO1iAyQxU/edit?usp=sharing

10:27:57    From Susan McCormack: Sign me up, Cheryl!
From Pearce Godwin: [https://weaving2020.org/](https://weaving2020.org/) #WeavingCommunity during crisis

From Larry Schooler: FYI on the "conversation corps" front: would love to be part of it. [https://participedia.net/case/5112](https://participedia.net/case/5112)

From Keiva Hummel, @ncdd: [https://docs.google.com/document/d/1lPIlL4Cktzse5xKelbMz0C6s747neqO6vUD0K_JAAjY/edit](https://docs.google.com/document/d/1lPIlL4Cktzse5xKelbMz0C6s747neqO6vUD0K_JAAjY/edit)

From Jan Davidson: As we’re ALL trying to figure this out with kids home AND working! <3

From Peggy Holman: I’m sorry to leave early. I’m heading to another call on this same subject with the Gather community of practice for engaged journalists.

From Courtney Breese: Thanks for joining Peggy!

From Betty Knighton: If you’re interested in online NIF forums and want to learn or brush up on online moderating, NIF is scheduling online moderator trainings as well.

From Susan McCormack: Peggy, thanks so much for your resources. They’ve have helped already.

From Jan Davidson: thanks for the info/resources, Peggy!

From Cheryl Graeve: Thanks for those how are sending private chats re: being part of a "Conversation Corps" - you can also send me email afterward to me at cgraeve@email.arizona.edu

From Adriene B. Wright: Thanks Cheryl.

From Jan Davidson: grateful to those speaking of trainings available for moderating online. we are planning to move to a lot of online versions of things we’ve done live in the past, and while we’re experienced facilitators and moderators in person, and have TAUGHT or done meetings fairly extensively online, these are different ballgames, so trying to figure out what it is we don't know, what's different, etc. Excited to check out some of these trainings!

From Robbi: That’s such important information, Mary. Thank you

From Cheryl Graeve: Yes Mary thank you would love to receive what you are creating

From Erin P.: [https://www.allourideas.org/](https://www.allourideas.org/) All Our Ideas is a research project based at Princeton University that is dedicated to creating new ways of collecting social data

From LZordan: Hi all,

From Patricia Carmody: Great idea...

From Resolutions Northwest: On that note - Do folks who use Zoom have favorite intro videos for participants?

From LZordan: What sort of timing are you looking at for starting to engage online? Do you think there needs to be a bit of time / break for the general public before they can dedicate the headspace to a public engagement topic?
10:43:23 From Susan McCormack: I am also interested in virtual “ice-breakers” and would love hear people’s ideas about that.

10:43:24 From Karen: Have other municipalities or government organizations been having conversations about the ethics of engaging on business as usual during the crisis, and how people are assessing when is the right time to go out again?

10:43:37 From Peggy Holman: The Art of Hosting community is hosting a call like this one at 4pm PT today

10:43:47 From Erin Senior: That's a really good question. Should we be waiting until April to try and engage our communities about other topics?

10:43:57 From Chuck Crumpton: Susan Guthrie has a Ground Rules & Guidelines list she gives participants before her (all online) mediations. www.learntomediatelyonline.com

10:44:05 From Jane Purvis: We are having that conversation here in Edmonton re: timing to go out.

10:44:08 From Peggy Holman: Art of Hosting: https://www.artofhosting.org

10:45:05 From Karen: I should identify that I’m with the City of Vancouver, Canada and we are trying to sort planning and messaging about moving to digital engagement

10:46:24 From Lydia Hooper: Resolutions Northwest, Zoom has some great training resources: https://support.zoom.us/hc/en-us/articles/206618765-Zoom-Video-Tutorials Also, I have written a blog with tips for using visuals during virtual meetings and I will keep adding to it as I discover more tools: https://lydiahooper.com/blog/visuals-virtual-meetings

10:46:49 From Resolutions Northwest: Thanks Lydia!

10:47:49 From Jan Davidson: I am SO EXCITED for that, Courtney!

10:48:09 From Adriene B. Wright: Adriene to Everyone: Who was the person who talked about developing an Ethical Guide to address HIPPA compliance? Could I have your contact information?

10:48:09 From Jan Davidson: We’ve been talking for the last couple months about CCs online, and we’re really excited to see how it might work.

10:50:23 From Brenda Ritenour ESF23: We are inviting our staff members who are considering online engagement for their projects to really lean into the fundamentals - What input do they truly need from the community? Will this conversation feel relevant to community members at this time? Can they fulfill the promises of engagement at this time? Some work must continue, and it is a great opportunity to brush up our critical planning eye.

10:51:00 From Courtney Breese: Here is the information on the Conversation Café: http://ncdd.org/30948

10:51:56 From Steeve Guillemette: I need to go... Emergency of course. Very interesting and I'm working with Cristina on the virtualisation of the city hall.
10:52:27 From Courtney Breese: Thanks for joining us Steeve!

10:52:50 From Marie Lagier: Merci Steeve d'avoir assisté.

10:53:00 From Jan Davidson: Such a good reminder, Peggy!

10:54:22 From Elizabeth Miller: Would love to see some updated Conversation Café prompts added to the CC website in the coming days.

10:54:36 From Jan Davidson: I have mine in a box... with my whole office... somewhere in my house... hahaha :)

10:56:02 From Laura Mulvey: Thank you this has been so helpful and inspirational. Need to jump onto another call at 2. Thank you again!

10:56:48 From Erin Senior: Dave, I would be very interested. I work for Parks at the City of Mississauga and we are looking at doing the same thing.

10:57:09 From Aredmond: When will the recording be available?

10:57:20 From Dave Biggs: Here is the recording of the SCDOT webinar on replacing public meetings with online engagement https://metroquest.com/webinars/how-sdot-engaged-13000-residents-on-a-tiny-budget-for-mtp/

10:57:29 From Susan McCormack: Thanks, Courtney and NCDD!

10:57:41 From Lauren: Thank you for hosting and to those who provided ideas!!

10:57:48 From Keiva Hummel, @ncdd: Please feel welcome to add additional resources in the doc too! https://docs.google.com/document/d/1lPIlL4Cktzse5xKebbMz0C6s747neqO6vUD0K_JAAjY/edit#

10:57:51 From Jane Purvis: Thanks again to Courtney and NCDD for holding and offering this space.

10:57:51 From Cheryl Graeve: Thank you Courtney and NCDD team!!

10:57:57 From Keiva Hummel, @ncdd: I will compile these to share outward asap

10:58:03 From Darla Minnich: Thanks, Courtney and Keiva!

10:58:04 From Peggy Holman: Many thanks for hosting us Courtney and the rest of the NCDD team!

10:58:15 From Todd Schenk: Many thanks! From my perspective, tools for deliberation online would be a great topic... especially best practices in deploying, ways of overcoming disparities in access.....

10:58:18 From Erin Senior: Thanks!! This was excellent.

10:58:23 From Keiva Hummel, @ncdd: And thank you SO MUCH for everyone joining us. It was wonderful getting to see your faces <3
10:58:49 From Susan Howard to Courtney Breese (Privately): when will this recording be available? sorry if I missed this in the chat field......thx!!!

10:59:20 From Pearce Godwin: Great to be w you all!

10:59:22 From Peggy Holman: Thanks Keiva, for all that you do

10:59:31 From aredmond: thank you!

10:59:43 From Maureen Shenher: Thank you for the opportunity to participate today! Great information. Take care, all

10:59:43 From Cristina: Thank you, very interesting!

11:00:16 From Marie Lagier: Thank you!

11:00:17 From Jan Davidson: Tech is far from perfect and will never replace human interaction for me, but I’m SO GRATEFUL for it in this bizarre time! Thank goodness for connecting!

11:00:18 From Diane Miller: Thanks Courtney Keiva and all!

11:00:22 From Robbi: Thank you all!!

11:00:22 From Susan Howard: Thanks everyone!!

11:00:29 From Lissa Krull: Thank you

11:00:31 From Vanessa Van Wagner: Thank you!

11:00:39 From Patricia Carmody: Thank you, for setting this up and to everyone that shared all the great ideas. patricia@atthetablecolorado.org